

# GENERAL TERMS AND CONDITIONS OF PROCUREMENT OF PORSCHE HOLDING GROUP

## PART A: GENERAL SECTION

### 1. DEFINITIONS

The following terms and abbreviations shall have the following meaning in these Terms and Conditions of Procurement unless the context requires otherwise:

“**Branding**” has the meaning given in Section 13.1.

“**Client**” means the Porsche Holding Group company that enters into the Contract.

“**Contract**” means (i) (individual) orders or a framework order initiated by the Client, in either case in respect of an offer from the Contractor or a negotiation process or (ii) call-off by the Client based on a framework order or (iii) a contract or individual contract agreed between the Client and the Contractor.

“**Contracting parties**” includes both the Contractor and the Client and “**Contracting party**” means either of them as the context requires.

“**Contractor**” means the company with whom it is contractually agreed to supply the Client with the products and services to be defined in more detail in the Contract.

“**Contractual Services**” means the services to be delivered by the Contractor under the Contract, including the supply of Deliverables.

“**Data**” means personal and non-personal data that (i) the Client transmits or makes accessible either itself or through an authorised third party to the Contractor, (ii) the Contractor generates, collects, stores or otherwise processes on behalf of the Client, or (iii) the Contractor generates, collects, stores or otherwise processes in a legally permissible way without being commissioned by the Client in connection with the provision of services and storage on media (or parts thereof) that are solely assigned to the Client at the time of storage.

“**Deliverables**” mean all tangible or intangible items that the Contractor provides to the Client for an indefinite or temporary period of time as well as all work results that are the subject or result of the Contractual Services; including Products, software, hardware, know-how, data carriers, training and other documents, documentation, information, materials and other content (e.g. graphics, films, photographs, concepts as well as access numbers, domains, sub-domains, telephone numbers, other identification numbers and signs that the Contractor sets up for the Client to use or registers within the scope of the Contractual Services.

“**Determination of performance**” means the recording of the status or progress of parts of the contractual performance by the contracting parties.

“**Intellectual Property Rights**” means any and all intellectual property rights of any nature anywhere in the world whether registered, registerable or otherwise, including patents, utility models, trade marks, registered designs and domain names, applications for any of the foregoing, trade or business names, goodwill, copyright and rights in the nature of copyright, design rights, rights in databases, moral rights, know-how and any other intellectual property rights which subsist in computer software, computer programs, websites, documents, information, techniques, business methods, drawings, logos, instruction manuals, lists and procedures and particulars of customers, marketing methods and procedures and advertising literature, including the “look and feel” of any websites.

“**Losses**” means direct, indirect, consequential and incidental damages and economic losses (including loss of profits, damage to reputation, interest, penalties, and reasonable professional and administrative costs and expenses (including other expenses of litigation)), injury to reputation, exemplary damages for which the Client may be vicariously liable, liabilities, costs, settlements, proceedings, damages, injury claims, actions, demands and expenses.

“**Marks**” means the trademarks and business designations protected for the Client, as modified from time to time.

“**Porsche Holding Group**” means Porsche Holding GmbH and all legally independent companies in Austria and abroad that are directly and indirectly under the uniform management of Porsche Holding GmbH; this also includes companies under the management responsibility of Porsche Holding GmbH, in particular Porsche Česká republika s.r.o., Porsche Inter Auto CZ spol. s.r.o., Porsche Immobilien CZ spol. s.r.o., Volkswagen Group Retail Germany, Volkswagen Group Retail Spain, Volkswagen Group Italia, Volkswagen Group Sverige and Volkswagen Passenger Cars Malaysia Sdn. Bhd. and their related companies (all together also referred to as “**Related Companies**”).

“**Processing**” means any operation or set of operations which is carried out on personal and/or non-personal data, whether or not by automatic means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, extraction, use, disclosure by transmission, dissemination or any other way of making available, alignment or combination, restriction, erasure or destruction of data.

“**Product**” means the product(s) specified in the relevant Contract, which may include (a) the product(s) listed in the framework agreement; and (b) any other product(s) required from time to time by a Client (at its sole discretion) as notified to the Contractor in Written Form (having first consulted with the Contractor), which shall both include all necessary instructions for fitment and use.

“**REACH Regulation**” means Regulation (EC) No. 1907/2006 of the European Parliament and of the Council dated 18 December 2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), establishing a European Chemicals Agency and amending Directive 1999/45/EC and repealing Council Regulation (EEC) No. 793/93, Commission Regulation (EC) No 1488/94, Council Directive 76/769/EEC and Commission Directives 91/155/EEC, 93/67/EEC, 93/105/EC and 2000/21/EC, as amended.

“**Sample**” means an approved sample of each of the range of Products, retained by the Client.

“**Subcontractor**” means a contractor who performs parts of the Contractual Services assigned to the Contractor and is contractually bound to the Contractor. Merely supplying materials or components required for the provision of a Contractual Service does not constitute a subcontractor service.

“**Text form**” requires a human-readable declaration in which the person making the declaration is named and which can be stored on a data carrier; this particularly applies to e-mails. Verbal or implied declarations are not sufficient to fulfil the text form requirement.

“**Written form**” means the requirement for a handwritten signature. Electronic transmission of declaration(s) complying with the written form requirement, for example by fax or as an attachment (scan) to an e-mail, is permissible. The written form within the meaning of these Terms and Conditions of Procurement may be replaced by the electronic form; in this case, at least a simple electronic signature through a signature provider (e.g. AdobeSign, DocuSign) is required instead of a written signature.

### 2. SCOPE OF APPLICATION AND CONTRACTUAL PRINCIPLES

2.1. These Terms and Conditions of Procurement shall apply to all orders and commissions placed by the Client now and in the future. None of the Contractor's conflicting terms and conditions of sale and delivery shall apply and they shall not be binding on the Client even if the Client does not expressly object to such terms and conditions. No provisions deviating from these Terms and Conditions of Procurement shall be effective unless expressly recognised by the Client in Written form. In the event of overlaps with any of the Contractor's General Terms and Conditions of the Contractor, these Client Terms and Conditions of Procurement shall take precedence.

2.2. The contractual principles are in the following order of priority:

1. the (framework) agreement executed (including the Client's specifications),
2. the specific Terms and Conditions of Procurement (Part B-D),
3. these General Terms and Conditions of Procurement (Part A),
4. the relevant purchase order,
5. the Client's technical, commercial and/or legal tender documents,
6. the commercial and technical content of the Contractor's offer.

In the event of contradictions, the first-listed provisions shall always take precedence over subsequent provisions; any gaps shall be filled by the subordinate provisions.

2.3. In addition to these General Terms and Conditions of Procurement, further specific Terms and Conditions of Procurement for certain deliveries/services, operating equipment regulations and, in the case of deliveries/services to the Client's logistics centres (e.g. Parts Distribution Centre, Parts Centre Budapest), specific delivery guidelines or the regulations for hazardous substances applicable there shall also apply. The Contractor shall receive such guidelines separately as part of the tender, order and/or finalisation of the Contract. In addition, the Volkswagen Group's requirements for sustainability in relations with business partners (Code of Conduct for Business Partners) in the currently valid version, available at [Porsche Holding | Supplier Portal](#) are expressly agreed to apply.

2.4. The Contractor hereby consents to the Client transferring all rights and obligations to its Related Companies within the meaning of Section 1 (irrespective of the date of their formation or the date on which the Client assumes control), so that they may exercise all rights in the same way as the Client but must equally take on all obligations.

### 3. OFFERS, REMUNERATION, QUANTITY STRUCTURE AND CONTRACT FINALISATION

3.1. All offers must be submitted by the Contractor to the Client in Written form and signed by the Client or submitted through the Client's digital procurement systems. Templates and forms provided by the Client must be used in full and unaltered, if available.

3.2. Unless expressly agreed to the contrary, all prices are net prices in EUR. All expenses and cost factors to be incurred for the entire Contractual Services must be taken into account and factored into the prices quoted. All transport, shipping, packaging and insurance costs are included in the quoted prices unless otherwise agreed in Written form. The Contractor shall be liable for complete performance of the Contractual Services. No travelling and accommodation costs or other expenses shall be reimbursed to the Contractor unless a detailed breakdown has been agreed in Written form in advance.

3.3. No verbal agreements and arrangements are recognised. Where the Client issues an enquiry/tender, the Contractor shall be bound by its offer for the period specified therein, unless a different period has been specified by the Client. The binding period shall be four weeks from receipt of the offer by the Client in the absence of a different period agreed by the Contracting parties. The Contractor's offers shall not constitute an entitlement to the award of an order or to any remuneration irrespective of any preparatory work required to submit an offer to the Client.

3.4. The Client shall not be subject to any obligations with regard to commissioning and minimum quantities unless the Client has confirmed any fixed quantities in Written form and signed by the Client.

3.5. A Contract is only finalised upon written confirmation by the Client. In the exceptional case of verbal orders, these must be confirmed in Written form by the Contractor immediately, but in any case within two working days. If no confirmation is received by the deadline, the order placement shall be invalid.

3.6. Any amendments or additions to a framework agreement must be expressly agreed in Written form and signed by each of the contracting parties. Changes or additions to orders or call-offs from a digital ordering system are permitted in Text form.

3.7. If the Contractor does not accept the order within five working days of receipt, the Client shall be entitled to cancel the order.

#### 4. SERVICE PROVISION

4.1. The Contractual Services shall be provided in accordance with the Contract and on the basis of applicable statutory provisions, the current state of science and technology and with the level of skill and care which would reasonably and ordinarily be expected of a highly skilled and experienced person in the industry. The Contractor must ensure that it has all legal authorisations required for the provision of Contractual Services, in particular trade licences, concessions, etc., throughout the entire business relationship. The Contractor must comply at all times with all relevant statutory and official regulations, in particular in connection with hazardous goods/materials (e.g. REACH regulation), and indemnify the Client against all Losses arising out of or in connection with any claims by third parties due to violations by the Contractor. The situation at the time of execution of the respective Contractual Services shall be decisive.

4.2. If necessary, both contracting parties shall appoint contact people for all information to be exchanged on site (at the place of delivery and/or service fulfilment). Coordination meetings are held at regular intervals between the contracting parties' contact people to discuss the content and implementation of the Contractual Service provision and to exchange all information necessary for fulfilment of the Contract. Whenever personnel are replaced or new employees are trained, the Contractor shall ensure that the Contractual Services continue to be provided to the agreed quality. The Contractor undertakes to inform the Client comprehensively and – unless otherwise agreed – free of charge in respect of all details and potential about the Products and Contractual Services ordered, in particular about storage regulations, application specifications and instructions for use of the individual Products, and to offer training if necessary.

4.3. If the Contractual Services are provided on the Client's premises or its branches, they shall be provided in accordance with the Client's technical and organisational specifications.

4.4. The place of performance shall be as specified in the Contract. Unless otherwise agreed in Written form, delivery shall be made in accordance with DDP (Incoterms 2020) at the Client's registered office.

4.5. The risk of accidental loss or accidental deterioration of the Deliverables shall only pass to the Client upon handover or acceptance at the respective destination as specified in the order and, in the case of partial deliveries or services, only when the Contractual Services have been rendered in full.

4.6. Force majeure, arising from acts, events, omission or non-events beyond the reasonable control of the contracting parties, including acts of God, riots, war, acts of terrorism, fire, flood, storm or earthquake and any disaster, but excluding any industrial dispute relating to the Contractor or its employees, agents or sub-contractors or any other failure in the relevant Contractor supply chain ("Force Majeure Events") shall, subject to Sections 4.7 and 4.8, release the contracting parties from their performance obligations for the duration of the disruption and to the extent of its effect. The contracting parties must provide the necessary information without delay within the limits of what is reasonable and adjust their obligations to the changed circumstances in good faith.

4.7. If the Contractor is delayed or prevented from performing its obligations under the Contract due to a Force Majeure Event, the Contractor shall:

- 4.7.1. give notice in Written Form of such delay or prevention to the Client as soon as possible, stating the commencement date and extent of such delay or prevention, the cause thereof and its estimated duration;
- 4.7.2. use best endeavours to mitigate the effects of such delay or prevention on the performance of its obligations; and
- 4.7.3. resume performance of its obligations as soon as possible after the removal of the cause of the delay or prevention.

4.8. A contracting party cannot claim relief under Section 4.6 if a Force Majeure Event is attributable to that contracting party's wilful act, neglect or failure to take all reasonable precautions against the relevant Force Majeure Event.

#### 5. WARRANTY AND GUARANTEE

5.1. If the Contractor fails to perform the Contractual Services in accordance with the Contract, and/or if any Deliverables fail to comply with the requirements of the Contract, the Client shall be entitled to any one or more of the following remedies at the sole discretion of the Client:

- 5.1.1. to demand rescission of the Contract;
- 5.1.2. to demand the Contractor replace, repair or reinstate the relevant Deliverables;
- 5.1.3. to remedy the defect itself or have it remedied by a third party and to recover all Losses incurred in connection with the same from the Contractor;
- 5.1.4. to reduce the agreed remuneration under the Contract appropriately;
- 5.1.5. to demand cancellation of the Contract, to return any Deliverables or any part thereof to the Contractor and to reclaim any remuneration already paid under the Contract;
- 5.1.6. to demand compensation for all Losses caused to the Client due to the defect, including but not limited to those incurred by the Client in reliance on the receipt of the defect-free Contractual Services; and/or
- 5.1.7. to refuse any further supplies of the Deliverables or any or part thereof.

5.2. No exclusions or limitations of liability from warranty entitlement will be accepted.

5.3. All costs incurred in the course of subsequent fulfilment, including but not limited to any costs of repairing or replacing Deliverables and any installation and removal costs, shall be borne by the Contractor.

5.4. Statutory limitation periods apply. The limitation period shall be suspended upon notification of defects to the Contractor. If a defect has been notified to the Contractor within the statutory limitation period, the Contractor waives the defence of limitation.

5.5. If the Contractor grants a warranty, it must provide the Client with warranty conditions in Text form and define a written process for handling warranty claims.

5.6. Statutory provisions shall otherwise apply.

#### 6. LIABILITY AND INSURANCE

6.1. The contracting parties shall be liable to each other within the scope of statutory provisions. In particular, the Contractor shall be liable for all damages, to specifically include indirect damages, including all consequential damages, which it has culpably caused in the course of the fulfilment of the Contract and/or provision of a defective work/service, as well as in accordance with the provisions of product liability law in force in the respective country. The Contractor shall bear the burden of proof that it is not at fault for the damage incurred.

6.2. If the Client is required to undertake a recall or safety campaign in respect of the Products at any time (including after termination of the Contract), the Client shall have the option to either:

- 6.2.1. undertake such recall or campaign itself; or
- 6.2.2. require the Contractor to undertake such recall or campaign, in each case at the cost of the Contractor. The Contractor agrees that if required, it shall also be involved in any such recall or safety campaign.

6.3. In addition, no claims for loss of profit against the Client may be asserted, unless the damage was caused intentionally or through gross negligence.

6.4. The Contractor must take out and maintain appropriate liability insurance with a sum insured appropriate to the risk of the Contract subject matter for the entire term of the Contract. The insurance policy, including the relevant insurance conditions and proof of payment of premiums, must be submitted to the Client within two weeks upon request. Evidence that the insurance continues to be in force must also be provided during the term of the Contract at the Client's request. In the absence of suitable evidence, the Client shall be entitled to terminate the Contract due to material breach of this agreement.

#### 7. RIGHT OF WITHDRAWAL AND TERMINATION OF THE CONTRACT

7.1. Any termination of the Contract must be in Written form.

##### 7.2. Termination for cause by either contracting party

Notwithstanding any other provisions in these Terms and Conditions of Procurement, either contracting party shall be entitled to terminate the Contract by giving written notice to the other contracting party if:

- 7.2.1. the other contracting party commits a material breach of the Contract and, in respect of a breach that is capable of remedy, having received a reminder in Text form fails to end or remedy the breach to restore the condition in conformity with the Contract within a 14-day grace period;
- 7.2.2. where applicable in the jurisdiction of the other contracting party:
  - a) an encumbrancer takes possession or a receiver or an administrative receiver is appointed over any of the property or assets of the other contracting party;
  - b) the other contracting party makes any voluntary arrangement with its creditors or becomes subject to an administration order;
  - c) the other contracting party has a petition presented to any Court for its winding-up (except for the purposes of amalgamation or reconstruction and in such manner that the company resulting therefrom effectively agrees to be bound by or assume the obligations imposed on the other party under the Contract; or
  - d) any distress execution sequestration or other similar process being levied or enforced on the property of the other contracting party which it does not discharge within seven (7) days;
- 7.2.3. anything analogous to any of the foregoing under the law of any jurisdiction occurs in relation to the other contracting party;
- 7.2.4. the other contracting party acts in a manner which in the reasonable opinion of the other could bring or tend to bring the good name of the other into disrepute; or
- 7.2.5. the other contracting party reasonably apprehends that any of the events mentioned above in Sections 7.2.2 to 7.2.4 is about to occur in relation to the other contracting and notifies the other accordingly.

##### 7.3. Termination of the Contract

The Client shall be entitled to terminate the Contract, in respect of the whole or any part of the Contractual Services ordered, by giving notice to the Contractor at any time prior to delivery. In the event of cancellation in accordance with this Section 7.3, the Contractor shall only be entitled to remuneration for the Contractual Services completed up to the time of cancellation, accepted and demonstrated to be free of defects, if the Client can reasonably be expected to utilise these Contractual Services and the corresponding Deliverables are usable. Otherwise, there is no entitlement to remuneration. The right to claim damages or reimbursement of expenses remains reserved.

##### 7.4. Termination for cause by the Client

The Client shall be entitled to terminate the Contract immediately by giving written notice to the Contractor if:

- 7.4.1. the Contractor violates statutory provisions, official regulations or the provisions of the framework agreement or these Terms and Conditions of Procurement, in particular in connection with criminal offences as well as in connection with violations of the Code of Conduct for Business Partners (see Section 2.3);
- 7.4.2. there are fundamental changes in agreements between Volkswagen AG and the Client;
- 7.4.3. the Contractor repeatedly fails to provide the Contractual Services at the agreed time, to the agreed extent or to the agreed quality and, having received a warning in Text form setting a 14-day deadline, has not restored the contractual conditions;

- 7.4.4. there are significant changes in the ownership structure of the Contractor's company or changes in the corporate structure within the Contractor's company (see Section 22);
- 7.4.5. the Contractor has taken actions, in particular entering into agreements with other companies, that are detrimental to the Client, contrary to common decency or contrary to the principle of competition;
- 7.4.6. the Contractor has directly or indirectly promised or granted inducements to the Client's employees who are involved in the negotiation or execution of the Contract or has threatened or inflicted adverse consequences;
- 7.4.7. a company, person or organisation that is involved in the importation and/or distribution and/or selling of vehicles or vehicle spare parts acquires, or may acquire, any interest in, or the business and/or any assets of, the Contractor and/or any of its affiliates; or
- 7.4.8. a Force Majeure Event occurs that affects all or a substantial part of the supply of the Contractual Services and which continues for more than 30 days.

If any of the above-mentioned reasons applies, the Client shall be entitled to withdraw from either the entirety of the Contract that has not yet been fulfilled or from individual parts of it.

- 7.5. The Client shall have the right, in the event of those reasons which entitle it to terminate the Contract, to carry out a substitute performance at the risk and expense of the Contractor after a single written request to the Contractor and setting a grace period of 14 days, but immediately in the event of imminent danger of delay, without further notice. All costs and damages incurred as a result of substitute performance shall be borne by the Contractor. The Client shall be entitled to offset such amounts against the Contractor's claims

#### 7.6. Consequences of withdrawal or termination of the contract

On termination or expiry of the Contract:

- 7.6.1. the Contractor shall not be entitled to any claims for performance or damages, under any indemnity or other reimbursement. The rights to Deliverables produced up to the time of termination shall be transferred to the Client upon such termination to the extent such rights have not so transferred; and
- 7.6.2. the Contractor will immediately cease using the Client's Branding and any marks capable of being confused with the Marks, including but not limited to any Client-specific signage and symbols. If the Contractor fails to do so, the Client or any third party appointed by it may enter onto to the facilities of the Contractor or those of any third-party and perform in them, at the cost of the Contractor, any actions necessary to remove the Client's Branding as envisaged by this Section for which the Contractor hereby grants sufficient and irrevocable authorization. In the case of third-party premises, Contractor will procure such authorization in favour of the Client or any third party appointed by it.

#### 8. INSPECTION AND NOTIFICATION OBLIGATIONS

- 8.1. If the Contractor has reservations about the intended type of execution or about the materials, studies, preparatory work or documents provided by the Client, these must be communicated to the Client immediately in Text form. The same shall apply if the Contractor recognises or ought to recognise that other information or requirements of the Client are incorrect, incomplete, unclear or unsuitable for execution.
- 8.2. The Contractor shall inform the Client immediately in Text form should changes or improvements become recognisable as expedient or necessary during the provision of Contractual Services and obtain a decision on possible changes to the Contractual Services.

#### 9. EMPLOYEE DEPLOYMENT

- 9.1. The Contractor shall only deploy personally and professionally qualified employees to fulfil the Contractual Services. The Contractor shall bear all costs for replacement of employees and induction of replacement employees.
- 9.2. When deploying foreign employees, the Contractor must ensure that they have a valid residence permit and, if applicable, an additional work permit authorising them to carry out the gainful employment required for the provision of the Contractual Services.
- 9.3. The Contractor undertakes to pay its employees not less than the minimum remuneration prescribed by law, regulation or collective agreement or contractually agreed remuneration.
- 9.4. The Contractor further undertakes to only commission subcontractors who also contractually undertake to employ only employees within the meaning of Section 9.2 and to pay them the remuneration described in Section 9.3.
- 9.5. The Contractor undertakes to comply with all labour and social law provisions in force at all times, in particular those relating to combatting wage and social dumping.
- 9.6. If any employee of the Contractor raises a claim against the Client for payment of remuneration to which they are entitled within the meaning of Section 9.3, the Contractor undertakes to provide the Client with all information necessary to defend the claim. This shall also apply after termination or withdrawal of the contractual relationship between the Client and the Contractor.
- 9.7. The Contractor further undertakes to obligate subcontractors commissioned by it in accordance with Section 9.2 and to provide the necessary information to the Client without delay if an employee of the subcontractor asserts claims against the Client.
- 9.8. If the Contractor deploys its employees abroad in the performance of the Contractual Services and tasks specified in the order, it undertakes that it will comply with all obligations under national and foreign law relating to labour, tax, social security and other obligations incumbent on it. The Client shall inform the Contractor in good time of the respective place of fulfilment.
- 9.9. Furthermore, the Contractor undertakes to indemnify the Client in full against all Losses arising out of or in connection with third-party claims resulting from the

Contractor breaching its obligations under this Section 9 and to compensate the Client for any damage resulting from a culpable breach of these obligations.

- 9.10. The Contractor must subject all persons it deploys to perform the Contractual Services due on Client company premises to an anti-terrorist screening prior to them commencing their activity. To this end, the surname, first name, date and place of birth must be checked against all currently applicable sanctions lists and these checks must be repeated regularly. The Client may at any time request suitable evidence of the screening or confirmation of the screening. If the Contractor is AEO-certified (AEO C/S or at least AEO S), i.e. an authorised economic operator, the obligations under this Section 9.10 are deemed to have been fulfilled.

#### 10. SUBCONTRACTING

- 10.1. The Contractor shall be responsible for selecting suitable subcontractors/suppliers and undertakes to only select reliable ones. The Contractor shall be liable for the actions and omissions of the subcontractors/suppliers in the same way as for its own actions and omissions. The Client must give prior consent in Text form to subcontracting of Contractual Services to third parties by the Contractor.
- 10.2. Any third parties must be commissioned in the Contractor's own name and for its own account. Any remuneration paid by the Contractor to third parties for third-party services shall be fully included in the agreed remuneration paid by the Client to the Contractor, unless the Contract contains an express provision to the contrary. The Client shall have no obligations towards third parties commissioned by the Contractor in its own name.
- 10.3. If the Contractor hires labour or enters into contracts for work and services in the course of fulfilling the Contract, it must act as the employer or procurer of work and services and enter into the contracts for work and services in its own name. The Contractor shall be liable for faults of all people whose services it uses to fulfil its contractual obligations to the same extent as for its own fault. The Contractor shall be responsible for complying with tax regulations and payment of any social security contributions or procuring any compulsory insurance.
- 10.4. The Contractor shall indemnify and hold the Client harmless against all Losses arising as a result of or in connection with any claim made by or against the Client against or by a third-party resulting from the Contractor's failure to comply with these Terms and Conditions of Procurement or the Contract, whether due to its acts, omissions, negligence, fraud or otherwise.

#### 11. DATES AND DEADLINES

- 11.1. Delivery and performance dates shall be specified in the Contract together with the annexes or in another written agreement and shall be binding. If circumstances arise which mean that delivery and performance deadlines cannot be met, the Contractor must inform the Client of this immediately in Text form. Any postponement of delivery and/or performance deadlines will not be effective unless agreed in Written form with the Client. Confirmation by the Client shall not affect the assertion of any contractual penalty.
- 11.2. In the event that a contractual penalty for exceeding delivery and performance deadlines has been agreed in Written form between the Contracting parties, any further claims for damages shall remain unaffected by this. Statutory warranty rights apply.

#### 12. ACCEPTANCE

- 12.1. If the Contractual Services are services under a Contract for work and labour or if acceptance of the Contractual Services has been agreed, the Contractual Services are subject to formal acceptance. The Contractor shall notify the Client in Written Form of the completion of its Contractual Services and hand over the Contractual Services or make them available for acceptance. The Contractor shall record the acceptance which must be approved by the Client once it is sent in Written Form. Payments by the Client are not to be construed as meaning that the Contractual Services have been accepted by way of partial acceptance or final acceptance or that this is waived.
- 12.2. The Contractor may only request partial acceptance of partial services if this has been agreed in Written form in advance. Once all agreed partial acceptances have been completed, there will be an overall acceptance.
- 12.3. Unless partial acceptance has been agreed in accordance with Section 12.2, joint determination of performance by the contracting parties in the course of the progress of the project shall not yet constitute acceptance.
- 12.4. If the inspection of the Contractor's Contractual Services requires commissioning or commissioning for test purposes, acceptance shall only follow successful completion of these tests.
- 12.5. The Contractor may only cause a deemed acceptance if (i) there is either agreement between the contracting parties on the completion of the Contractual Services or the Contractor can reasonably assume in good faith and taking into account the circumstances of the individual case that the Client believes that the Contractual Services have been completed, (ii) the Contractor has requested the Client in Written Form to accept the Contractual Services, setting a deadline of at least four (4) weeks, (iii) the Contractor has informed the Client in such request for acceptance of the consequences of failing to declare acceptance or refusing acceptance without specifying defects, and (iv) the Client does not so refuse acceptance within such deadline.

### 13. RIGHTS OF USE AND OWNERSHIP

- 13.1. Unless otherwise agreed in Written form, all brand, company and product names including text, image, video and audio material, logos and slogans (including but not limited to the Marks) ("Branding") shall remain the property of the respective contracting party, irrespective of the medium in which they are displayed, and no right or licence to use either contracting party's Branding granted in these Terms and Condition of Procurement will operate to transfer ownership of such Branding. With the exception of sales and training documents provided in accordance with Section 4.2 of this agreement, prior written authorisation must be obtained from the respective contracting party for any use of that contracting party's Branding. References to the Client for advertising purposes may only be used with prior written authorisation of the Client.
- 13.2. Where the Client provides the Contractor with written authorisation to use any Branding pursuant to Section 13.1, the Contractor is only authorised and required to use the relevant Branding solely in conjunction with the Contractor's activities under the Contract in a form approved in Written Form by the Client. This also applies to the Contractor's digital presence, especially its website and any other activities using digital media (e.g. email, apps, social media).
- 13.3. The Contractor will not arrange for registration, directly or indirectly, for its own benefit, of any marks identical or similar to the Marks either alone or in combination with other words or marks. The same also applies to the use of graphical or phonetic marks which, despite their difference, imply a relationship with the Marks.
- 13.4. The Contractor will not itself challenge the Marks, nor will it support any such challenge by a third party, unless this is based on a challenge against a Mark on account of absolute grounds for refusal of registration. The Contractor will promptly notify the Client if the Contractor discovers any unauthorised use of the Marks and/or identification by third parties. Only the Client is entitled (but not obliged) to conduct the legal defence of the Marks and to take action against infringements of the Marks, and the Contractor will not take legal action against infringements of the Marks in its own name or in the name of the Client without the prior written consent of the Client. The Contractor will support the Client to a reasonable extent in defending against or preventing infringements of the Marks.
- 13.5. The Client reserves all rights, in particular Intellectual Property Rights, to all technical requirement profiles, illustrations, goods, means of production, digital data carriers, drawings, access/utilisation calculations, samples and other documents and operating resources made available to the Contractor by the Client; they may not be made accessible to third parties without the Client's express written consent, must be used exclusively for the provision of the Contractual Services and must be returned to the Client after completion of the Contractual Services without being requested to do so and any copies destroyed or deleted. The Client shall receive free, exclusive, irrevocable, transferable and sub-licensable rights of use to all Contractual Services, unlimited in terms of time, place and subject matter; this also includes the Client's right to reproduce and edit. If the Contractor engages subcontractors, it shall ensure through appropriate contractual agreements that the subcontractors also provide the Client with the aforementioned results and rights of use. Any utilisation of the Contractual Services by the Contractor or third parties requires the prior written consent of the Client.
- 13.6. The above rights are also available to Porsche Holding Group Related Companies.

### 14. INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS, INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES

- 14.1. The Contractor undertakes to provide the Contractual Services free of third-party Intellectual Property Rights.
- 14.2. The Contractor will indemnify the Client against all Losses arising as a result of or in connection with any claims for infringement of Intellectual Property Rights relating to the Contractual Services, the Products and/or their importation, delivery, manufacture, packaging, distribution, resale or use.
- 14.3. In the event that claims are asserted against the Client due to infringements of Intellectual Property Rights and/or otherwise in relation to Products, the Contractor must conduct the legal defence for the Client independently at its own expense. The Client shall support the Contractor to a reasonable extent, at the Contractor's expense, in the defence against claims asserted by third parties, if necessary. The Client shall be entitled to conduct the legal defence itself; however, the Client shall coordinate this with the Contractor. In such case, the Contractor will also bear the necessary costs.
- 14.4. Further legal claims and rights remain unaffected.
- 14.5. If the intended design of the Contractual Services or Products would infringe the Intellectual Property Rights of third parties or hinder the undisturbed use of the Contractual Services or Products, the Contractor shall inform the Client of this immediately and acquire the rights of use/licences required for the contractual or intended use of the Contractual Services or Products (as applicable) from the respective rights holders at its own expense.

### 15. REPORTS

- 15.1. In the case of purchases with several purchase orders or an ongoing business relationship, a list of the key business data (turnover, type of products/services, their quantity) must be submitted in Written Form within four calendar weeks at the Client's request.

### 16. EXPORT CONTROL AND IMPORT

- 16.1. The Contractor shall ensure that the delivery of goods, software, technology/technical data or services, including Deliverables (collectively "Goods") to the Client does not violate export control and sanctions regulations in force and that the Contractor has obtained all necessary export licences from the competent authorities.

- 16.2. Furthermore, the Contractor warrants that the Goods transferred, handed over and/or made available to the Client have not been specially developed or modified for a (para-) military purpose. Before finalising a Contract for any goods with the Client, the Contractor shall inform the Client of EU export control classification numbers (Annex I of Regulation (EU) 2021/821 – as amended) and/or other relevant national export control classification numbers. If the Goods are subject to US (re-)export control (e.g. due to a US origin or export-controlled US parts that exceed "de minimis" thresholds in force), the Contractor shall inform the Client of the relevant US export control classification numbers (ECCN or EAR99) and, in the case of encrypted Goods, also inform the Client whether the Goods are subject to the "ENC unrestricted" or "ENC restricted" licence exception.
- 16.3. The Contractor shall inform the Client immediately of any changes in the export control classification of Goods passed on to the Client. All this information must be sent by the Contractor unsolicited and free of charge to the following e-mail address: [finance@porsche.co.cz](mailto:finance@porsche.co.cz) (Porsche Česká republika s.r.o.), [info@porsche.cz](mailto:info@porsche.cz) (Porsche Inter Auto CZ spol. s r.o.), [eva.kuncova@porsche.cz](mailto:eva.kuncova@porsche.cz) (Porsche Immobilien CZ spol. s r.o.). If the Client has provided the Contractor with an export control classification questionnaire, the Contractor's answers must be included in this questionnaire. The Contractor warrants that the export control classification information provided to the Client is accurate to the extent that necessary determinations and clarifications have been made with the competent export control authorities and reporting and/or notification obligations to the competent export control authorities have been fulfilled as required.
- 16.4. Software from non-EU countries must always be provided electronically, if technically possible and for reasons of confidentiality. This also applies to the provision of software updates.

### 17. CONFIDENTIALITY

- 17.1. Each contracting party will, and will procure that its each of its employees, directors, consultants, agents and sub-contractors will:
- treat as strictly confidential the existence and any details of the Contract, the framework agreement and the commercial relationship between the contracting parties, all technical and commercial information, transmitted documents and business and trade secrets of the other contracting party, whether in oral, written, visual, electronic or other form ("Confidential Information"), and
  - use the Confidential Information exclusively for the purposes intended in the context of the initiation or execution of the contractual relationship, and
  - not make the Confidential Information accessible to third parties (Client Related Companies shall not be deemed third parties to the Client in the above sense), and
  - impose the same obligations of confidentiality on its employees who come into contact with the Confidential Information, and
  - bind all subcontractors, suppliers and consultants in Written Form in accordance with this confidentiality obligation.
- 17.2. This confidentiality obligation shall not apply to documents and information which were demonstrably already in the public domain at the time of their transmission, or which came into the public domain after their transmission through no fault of the receiving party, or which were disclosed after their transmission by an authorised third party to be outside the scope of a confidentiality obligation, or which must be disclosed on the basis of a legally binding official or judicial order or mandatory legal provisions.
- 17.3. The obligations under Section 17 shall continue to apply for the duration of the invitation to tender and the Contract or its implementation and for a period of five years thereafter in terms of location, time and without restriction.

### 18. INFORMATION SECURITY

- 18.1. The Contractor undertakes to immediately and effectively secure all the Client's information and data, in particular Confidential Information within the meaning of Section 17.1 ("Client Data"), against unauthorised access, modification, destruction or loss, unauthorised transmission, other unauthorised processing and other misuse in accordance with state of the art technology. All precautions and measures must be taken when backing up Client data in accordance with the currently recognised state of the art in order to archive and restore data in a loss-proof and legally compliant way at all times.

### 19. DATA PROTECTION

- 19.1. If the Contractor receives access to personal data when providing the Contractual Services, it shall observe the applicable data protection regulations, and in particular process personal data exclusively for the purpose of providing the Contractual Services (purpose), ensure that its employees only receive access to the data to the extent absolutely necessary, and oblige its employees in Written Form to maintain data secrecy, instruct them about data protection regulations to be observed and provide evidence of this to the Client on demand.
- 19.2. If personal data is processed by the Contractor on behalf of the Client, a data processing agreement (DPA) must be entered into before the processing of the personal data begins, a template of which is provided by the Client for this purpose.
- 19.3. The Contractor shall ensure and guarantee to the Client that the data protection principles of Section 5 (1) General Data Protection Regulation (GDPR) and the data protection requirements of Art. 25 GDPR are or can be observed during the development, use, installation and/or redistribution of the developments. The Contractor shall document the implementation of these requirements and make this documentation available to the Client for verification purposes if required (accountability obligation Section 5 (2) GDPR).
- 19.4. The Contractor warrants that the processing of personal data attributable to the Client or the Client's customers takes place within the European Union or the European Economic Area. Any deviation from this requirement must be expressly agreed with

the Client in Written form. If personal data is transferred to a third country during the provision of Contractual Services by the Contractor, an appropriate level of data protection must be guaranteed. The Contractor undertakes to comply with the provisions of Chapter V of the GDPR, in particular by implementing appropriate technical and organisational measures. The contracting parties shall agree standard contractual clauses on third country transfers prior to the transfer of data in the absence of an adequacy decision by the European Commission or other appropriate safeguards in accordance with Section 46 GDPR. The Contractor shall provide the Client with the necessary information on data transfer to a third country that is required to fulfil GDPR requirements for data transfer.

- 19.5. Where applicable, the Contractor shall provide the Client with all information which, pursuant to Art. 3.2 and Art. 3.3 of Regulation (EU) 2023/2854 (the "Data Act"), must be made available to the end customer, in full, without undue delay, accurately, in an appropriate form, and free of charge, and to include such information with the respective products. The Contractor further undertakes to supply the product to be delivered under the contract in compliance with the provisions of the Data Act. The Contractor shall ensure that the product meets all requirements arising under the Data Act, in particular with regard to access to the data generated by it. Any changes in legal requirements in connection with the Data Act that enter into force during the term of the contract shall be implemented by the Contractor without undue delay and at its own expense.

## 20. INVOICING AND TERMS OF PAYMENT

- 20.1. The Contractor must submit reports on services rendered to the Client at the Client's request.
- 20.2. Unless otherwise agreed in Written form, invoices are to be sent in Written Form and in XML-based electronic form (PEPPOL, ebInterface 4.0 automotive extension) to the Client's contact according to the order, whereby at least the following information must be contained in the XML: Contractor's and Client's name, address, Tax ID number, invoice number, invoice date, the date of the taxable transaction, net and gross amount, tax rate, tax information in accordance with the requirements in Section 21, quantity, exact description of the services, currency.
- 20.3. Unless otherwise agreed in Written form, the following terms of payment shall apply: 30 days net. Payment is made by bank transfer. The Client shall only be in default of payment after the due date and receipt of a reminder in Text form from the Contractor.
- 20.4. Expenses shall only be reimbursed to the extent agreed in the order and, if no lump sum has been agreed, only against valid receipts.

## 21. TAXES

- 21.1. The Contractor and third parties commissioned by the Contractor shall have no claims whatsoever against the Client with regard to their own taxes, in particular withholding taxes, and the associated registration, declaration and payment obligations.
- 21.2. The Contractor must inform the Client immediately in Written Form of any tax-relevant changes (e.g. change of trade name/company name, change of legal form, change of address, change of tax domicile and/or tax registration, but also changes affecting (VAT) tax treatment such as changes to delivery routes or upstream suppliers). See Section 21.6 for the required consent of the Client regarding VAT chain transactions in particular (intra-Community triangular transactions).
- 21.3. The agreed remuneration shall always be understood to be net, excluding value added tax (VAT or a comparable tax in other countries).
- 21.4. The invoice for the Contractual Services rendered must comply with statutory requirements. It is therefore mandatory, among other things, to show any VAT incurred separately or to indicate the applicable tax exemption or the transfer of the tax liability ("reverse charge"). If the invoice is rejected by the Client due to missing legal components, an invoice that fulfils legal requirements must be issued immediately. The Client reserves the right to withhold payment of the invoice amount until a proper invoice authorising input tax deduction has been submitted.
- 21.5. If the amount of VAT is changed as part of a tax authority audit of the Contractor, the Client shall only pay this VAT on presentation of an invoice authorising input tax deduction and all documents required to check this invoice.
- 21.6. Supplies to the Client may not be organised as a chain transaction for VAT purposes. The Client must give prior written consent if a VAT chain transaction, in particular an intra-Community triangular transaction, is to be carried out. All changes to the delivery route must be agreed with the Client in advance.
- 21.7. If a foreign Contractor provides a delivery or other service in Czechia that is subject to VAT and for which the reverse charge procedure does not apply, the business relationship with this Contractor can only be entered into if the foreign Contractor can prove that it has a Czech permanent establishment. To this end, the Contractor must provide the Client with proof that a Czech permanent establishment exists before entering into the business relationship and before providing a service by submitting a form about VAT registration confirmed by the Czech tax authorities, which is not more than 1 month old. In the absence of this, no business relationship shall arise or the Contractor shall provide the Contractual Services without an order and no remuneration shall be owed. The foreign Contractor must submit a new, valid permanent establishment certificate and its registration to VAT to the Client regularly before the expiry of the permanent establishment certificate (usually valid for 1 year) in the case of an ongoing business relationship.
- 21.8. Insofar as certain services are subject to advertising tax, the Contractor shall bear this economic cost. The agreed remuneration therefore already includes any advertising tax (even if this must be shown separately in the invoice); offers must take the advertising tax into account. If the Client is held liable by the Czech tax authorities for the payment of advertising tax, the Client shall indemnify and hold the Contractor harmless.
- 21.9. The agreed remuneration amounts are to be understood as amounts before deduction of any withholding tax due in Czechia. Regulations deviating from this (e.g. in offers, negotiation protocols) shall not apply.

- 21.10. Insofar as the remuneration is subject to Austrian withholding tax, the Client shall be obliged to pay the withholding tax to the competent Czech tax office in the name and for the account of the Contractor at the time of payment of the remuneration.
- 21.11. For the avoidance of ambiguity on both sides, the remuneration should be allocated to Contractual Services subject to withholding tax and services exempt from withholding tax. If no allocation of the remuneration to the respective Contractual Services has been agreed, but only a total remuneration, withholding tax shall be deducted from the total remuneration amount. If the Client is in doubt about the withholding tax assessment of certain service components and/or certain remuneration components by the Contractor, the Client shall be entitled, at its reasonable discretion, to deduct withholding tax in accordance with statutory provisions.
- 21.12. The Client shall issue a confirmation of the tax paid and forward it to the Contractor.
- 21.13. If a double taxation agreement ("DTA") exists between the Czech Republic and the country in which the Contractor is resident for income tax purposes, and if this agreement and Czech regulations allow for direct relief from withholding tax, the Client may be granted (partial) tax relief at source if the requirements are met. In this case, the Client is obliged to prove the correctness of the omission or the restriction of the tax deduction to the competent Czech tax office. In order to enable relief from withholding tax, the Contractor shall provide the necessary evidence required by the Client immediately and before the remuneration is due. Otherwise, Czech withholding tax will be withheld in accordance with statutory provisions.

## 22. CHANGE IN THE CONTRACTOR'S CORPORATE AND ECONOMIC CIRCUMSTANCES

- 22.1. The Contractor shall notify the Client in Written Form without delay of any material changes in the shareholdings in the Contractor's company. This also applies to statutory publicity requirements (obligation to be entered in the register). The acquisition of 10% or more of the Contractor's shares by third parties shall be deemed a material change. If the significant change in the ownership structure of the Contractor's company is also associated with a change in the control structure within the Contractor's company (e.g. sale of the majority of shares or acquisition of a controlling interest by a third party) and the interests of the Client are thereby unreasonably impaired, the Client shall be entitled to terminate the contractual relationship in accordance with Section 7.4.

## 23. FURTHER PROVISIONS

- 23.1. The Contractor waives – to the extent permitted by law – the right to rescission, cancellation, avoidance or adjustment of the finalised Contract on the grounds of error, reduction by more than half and frustration of contract. Disputes between the contracting parties shall not entitle the Contractor to suspend the Contractual Services on the basis of a Contract. On the other hand, notwithstanding further statutory provisions, the Client shall in any case be entitled to withhold a reasonable portion of the remuneration in the event of a breach of laws or other regulations (in particular if this breach could lead to liability on the part of the Client), in the event of improper fulfilment of the Contract or in the event of disruptions to performance attributable to the Contractor.
- 23.2. The Contractor may not offset any of its own claims against claims of the Client.
- 23.3. The Contractor waives the exercise of rights of retention and liens.
- 23.4. The Client is entitled to assign, novate or dispose of any or all of its rights and obligations under the Contract and/or the framework agreement, in whole or in part, to Related Companies and third parties, provided that the Client's organisational structure makes such an assignment necessary. The Contractor may not assign, novate or otherwise dispose of its rights and obligations under the Contract or the framework agreement without the Client's prior written consent.
- 23.5. Modifications and amendments to these Terms and Conditions of Procurement must be in Written form. This also applies the waiver of the Written form requirement.
- 23.6. The Contractor must comply with the obligations set out in the Code of Conduct for Business Partners (see Section 2.3) at all times and to impose them on the contractors in its supply chain to an appropriate and reasonable extent. The Contractor shall indemnify the Client, its legal representatives, bodies and employees against all Losses resulting from a breach of the obligations arising from the Code of Conduct for Business Partners, which the Contractor is obliged to comply with, unless the Client or a third party commissioned by it is responsible for this breach.
- 23.7. Should any provision of these General Terms and Conditions of Procurement be or become legally invalid or unenforceable in whole or in part, this shall not affect the legal validity of the remaining provisions. The contracting parties shall replace the legally invalid or unenforceable provision with a valid and enforceable provision that comes as close as possible to the content and purpose of the legally invalid or unenforceable provision.
- 23.8. All disputes arising from or in connection with these Terms and Conditions of Procurement and the contracts entered into on their basis, including all disputes concerning their effective conclusion, validity and/or cancellation, shall be governed by Czech law without exception, but excluding the UN Convention on Contracts for the International Sale of Goods (CISG) and excluding all references to foreign law.

The competent court at the Client's registered office shall have exclusive jurisdiction to resolve the dispute between the client and the contractor.

## GENERAL TERMS AND CONDITIONS OF PROCUREMENT OF PORSCHE HOLDING GROUP

### PART D: TERMS AND CONDITIONS OF PURCHASE FOR SERVICES IN THE FIELD OF INFORMATION TECHNOLOGY (IT) AND/OR ELECTRONIC INFORMATION AND COMMUNICATION (TC)

The following special provisions of this Part D (= "IT TCPs") shall apply in addition to the provisions in Part A to services in the field of information technology (IT) and/or electronic information and communication (TC).

#### 1. DEFINITIONS

The terms used in these IT TCPs have the following meaning:

- 1.1 **"Agile development services"** means development services that are provided by means of an iterative and incremental approach and whose principles are based on the "Manifesto for Agile Software Development" (Agile Manifesto).
- 1.2 **"Operating software"** means software that is required for the intended use of hardware (e.g. operating systems), regardless of whether it is already installed on the hardware when it is provided to the Client or has to be installed subsequently.
- 1.3 **"Cloud services"** means IT-enabled services that are provided as a service via network environments such as the Internet. These services, offered by the Contractor, include the provision of applications (SaaS) or virtualised IT infrastructure resources with different levels of vertical integration (PaaS, IaaS). The Contractor is responsible under the shared responsibility model for the maintenance and security of the resources it provides, while the Client takes responsibility for the management and security of the business processes, applications and data operated on these resources.
- 1.4 **"Copyleft effect"** means the legal consequence of the obligation existing in certain free and open-source software licences (known as copyleft licences) to distribute further developments and/or modifications of the free and open-source software and, if applicable, other software associated with the free and open-source software under the specific terms of use of the copyleft licence applicable to the free and open-source software and to disclose it together with the source code.
- 1.5 **"Embedded software"** means software that is integrated into hardware. Embedded software can be standard software or customised software.
- 1.6 **"Development services"** means contractual services in which the Contractor is to develop certain delivery items (e.g. software, service and app development, customising). Development services deliverables are generally customised software.
- 1.7 **"Free and open-source software"** (FOSS) means software that is licensed by the respective rights holders to anyone for comprehensive, – i.e. including for editing and distribution purposes (including in edited form) – and royalty-free use in compliance with the respective licence requirements (e.g. provision of licence information, disclosure of changes, provision of source code, etc.) and whose source code is available.
- 1.8 **"Customised software"** means software that has been specially programmed or developed for the Client or for Porsche Group companies. Customised software also includes software components of standard software that have been developed or programmed for the Client or for Porsche Group companies, for example as part of development services, customising or support and maintenance services.
- 1.9 **"Migration support"** means the service provided by a provider to help a customer switch over to another technical solution or to another provider. This includes the continued provision of the previous services under the same conditions during the transition.
- 1.10 **"Open content"** refers to copyright-protected content such as software, fonts, media, photographs and other materials that are published under licences that permit the free use, editing and redistribution of this content under certain conditions.
- 1.11 **"Maintenance services"** means contractual services where the Contractor undertakes maintenance and updating of software or hardware. Maintenance services include, in particular, the provision of updates, upgrades and new program versions.
- 1.12 **"Infringements of property rights"** means infringements of third-party rights including industrial property rights (e.g. patents) and corresponding applications, copyrights and legally protected trade secrets through the contractual services or their contractual or intended use.
- 1.13 **"Security test measures"** means measures intended to reveal IT security-related errors, vulnerabilities or security gaps. This includes, in particular, explorative, offensive test procedures or investigations (especially load, stress and penetration tests, analysis of hardware and software components used, decompiling/reverse engineering of software, removing or circumventing program protection devices) that are aimed at penetrating computer or network systems or analysing, testing or adapting hardware and software.
- 1.14 **"Standard software"** means software that has not been specially developed for the Client.
- 1.15 **"Support services"** means contractual services for which the Contractor undertakes user support. The Contractor will, for example, receive user enquiries as part of a call centre or helpdesk, respond to these and rectify any faults or errors.

#### 2. SCOPE

- 2.1 If the Client agrees to the licence/user conditions of the Contractor or third parties, only the regulations governing the type and scope of the rights of use shall apply. Any additional provisions, in particular regarding taxes and invoicing, warranty, liability, applicable law and/or place of jurisdiction, shall not apply.

#### 3. CONTRACTUAL SERVICES

- 3.1 The Contractor shall provide the contractual services to the agreed or generally customary quality and in accordance with the current technological state of the art and with the care customary in the industry, and in all cases with at least the care expected of a prudent businessperson, and shall continuously monitor and document this.
- 3.2 The Contractor shall ensure that all products and services supplied comply with current safety standards and will notify the Client of any essential safety measures. It will also notify the Client immediately of any known vulnerabilities and security incidents.
- 3.3 The Contractor shall comply with the Client's minimum information security requirements in the respective applicable version when providing the contractual services (available at: [Porsche Holding | Supplier Portal](#), v části „Requirements“ / „Information Security“).
- 3.4 Contractual services may not contain any functions that enable the Contractor or third parties to collect, transmit, store or otherwise process personal data unless this is expressly agreed in the contract.
- 3.5 If the Contractor requires access to the Client's systems in order to provide the contractual services, this will only be permitted in compliance with the Client's minimum requirements and requires the Client's express prior consent.
- 3.6 The Client shall only be obliged to provide resources (hardware, software, premises, etc.) if this has been expressly agreed in writing.
- 3.7 If the contracting parties have also agreed to supply the source code of the software, this shall be supplied together with the complete development documentation and the development tools, including for updates, upgrades or other new versions of the software supplied as part of maintenance services.
- 3.8 Once the Contractor has provided contractual services for a consecutive period of no less than six (6) months, it shall provide migration support at the Client's request. Additional remuneration at customary market rates may be requested for this support. However, the Contractor is under no obligation to provide this support if it is unreasonable for it to do so due to particular circumstances at the end of the contract.
- 3.9 The Contractor shall offer the Client maintenance and support services for its contractual services upon request on standard market terms.

#### 4. FREE AND OPEN-SOURCE SOFTWARE (FOSS) AND OTHER OPEN CONTENT

- 4.1 If the Contractor intends to integrate FOSS into the products or services to be delivered, it undertakes to provide the following essential contractual services: The supplier shall provide the Client with (i) comprehensive and accurate information about the specific FOSS, including the exact name, version, any associated licence and terms of use, the source of the software and any copyright or author notices, in accordance with the Client's established processes and the standard documents and tools provided for this purpose. Furthermore, (ii) the Contractor shall explain the reasons for the use of the above-mentioned FOSS. Finally, (iii) the Contractor warrants that a compatibility check between different FOSS components or licences has been carried out in order to ensure licence-compliant use within the scope of the delivery items. The Contractor must provide this information in a generally understandable format without being requested to do so.
- 4.2 FOSS may only be included in the delivery items if the Client agrees to this in writing in advance. This also applies if the respective FOSS licence conditions expressly permit the planned use of the FOSS in the delivery items.
- 4.3 When using FOSS, the Contractor shall design its use in such a way that the delivery items and/or software or systems are not encumbered by third-party rights or other obligations, in particular not by a copyleft effect. Furthermore, it may only be used in such a way that there is no conflict with a digital signature used or the Client's authenticated programming procedure and that authentication information, cryptographic keys or other information relating to the software used remain unaffected and, in particular, are not required to be disclosed to third parties.
- 4.4 Without prejudice to any other rights of the Client, the Contractor warrants to the Client that it will comply with the requirements of Section 4.3 and all requirements of the relevant licences for all FOSS used by it for delivery items, that the delivery items do not contain any other free and open-source software and that there is no infringement of copyright provisions beyond this.
- 4.5 Insofar as is required under the respective licence terms of FOSS, the Contractor accepts that it is an essential contractual obligation to hand over to the Client

- the FOSS source code and any changes made to it no later than upon delivery of the delivery items.
- 4.6 If subcontractors are involved, they must similarly be bound in accordance with this Section 4.
- 4.7 If the Contractor breaches any of the obligations set out in this Section 4 or violates the provisions of the licence and usage terms of the FOSS used, it shall indemnify the Client and its related companies against any claims, damages, losses or costs caused thereby and shall defend them against third-party claims on demand by the Client. A breach of this Section 4 constitutes a material breach of contract.
- 4.8 The provisions of this section apply accordingly to the use of what is commonly referred to as open content.
- 5. RIGHTS OF USE AND INTELLECTUAL PROPERTY RIGHT APPLICATIONS**
- 5.1 All results, in whatever form, arising from the use of the delivery items and work results from this contractual relationship are the property of the Client unless specifically provided for below. The Client shall be entitled to all present and future rights of use and exploitation without restriction, including the right to edit, translate, reproduce, distribute, publicly reproduce and make available to the public. The Contractor is not authorised to use these results beyond what is necessary for the contractual provision of services.
- 5.2 The Contractor shall acquire the rights of use/licences required for the contractual or intended use of the contractual services from the respective rights holders at its own expense, unless otherwise contractually agreed.
- 5.3 The Contractor shall notify the Client of all deliverables subject to protection and patent rights arising during the provision of the contractual services. In the case of inventions, the Client shall immediately assess whether it is interested in registering the invention and shall inform the Contractor no later than six (6) weeks after notification if it intends to register the invention. In this case, the Contractor shall do everything required and omit nothing to enable the Client to protect the invention and to be able to file corresponding property right applications in the Client's name. In this case, the Client undertakes to take on all rights and obligations associated with the utilisation of the invention, as well as any costs incurred as a result of the utilisation. If the Client does not utilise the invention in due time, the Client shall receive a non-exclusive right of use to the patentable delivery item free of charge, unlimited in terms of time, space and content.
- 5.4 The Client reserves all rights, in particular property rights and copyrights, to all technical requirement profiles, illustrations, goods, means of production, digital data carriers, drawings, access/utilisation calculations, samples and other documents and operating resources made available to the Contractor by the Client; they may not be made accessible to third parties without the Client's express written consent, must be used exclusively for the provision of the contractual services and must be returned to the Client after completion of the contractual services without being requested to do so and any copies destroyed or deleted.
- 5.5 The Client is authorised to carry out security tests of the contractual services free of charge. The Contractor shall obtain the necessary consents from third parties if their rights could be impacted by the security tests.
- 5.6 All rights of use granted within the scope of these IT TCP may be exercised by third parties commissioned by the Client, provided that the exercise by the third parties commissioned by the Client takes place solely in fulfilment of the Client's order. In particular, the Client may commission third parties to carry out security test measures; these include, but are not limited to, IT security companies, IT security experts, providers of platforms/initiatives to identify security vulnerabilities (bug bounty programmes) and/or participants in bug bounty programmes.
- 5.7 All rights granted in these IT TCP are also available to Porsche Holding Group companies (see Section 1 TCP Part A).
- 6. DATA USAGE RIGHTS, DELETION AND DISCLOSURE**
- 6.1 The Contractor is only authorised to use the Client's data to the extent that is necessary for the provision of the contractual services. The Contractor shall not assert any ownership or other rights to this data and, in particular, shall not use the Client's data for big data purposes, such as data collection, database creation or data analyses.
- 6.2 All data must be provided upon demand by the Client and at no additional cost in an electronic format customary in the industry or agreed in advance and must be updated at least daily. The data shall also be handed over to third parties named by the Client. The data so transmitted must be easy to reintegrate into the Client's system and transferable to other systems with reasonable effort. It must also be structured in such a way that it is clearly understandable for specialists. If a specific file format has been agreed, changes are only permitted with the Client's prior consent.
- 6.3 Unless expressly agreed otherwise, the Contractor must delete all data six months after termination of the contractual services without being requested to do so and confirm in writing that it has done so.
- 6.4 The Contractor may only delete data prior to this with the Client's written consent or after complete data transfer and acceptance.
- 6.5 The Contractor has no right of retention to the data.
- 7. SUPPORT IN EVIDENCE-GATHERING PROCEEDINGS**

- 7.1 The Contractor shall support the Client to a reasonable extent by securing, compiling and releasing information and data, insofar as is necessary in the context of formal evidence proceedings and does not conflict with compelling reasons of data or confidentiality protection.
- 8. STANDARD SOFTWARE CONTRACT SERVICES**
- 8.1 The Contractor shall provide the Client with standard software and associated documentation.
- 8.2 The Contractor shall provide the standard software in executable object code on standard data carriers.
- 8.3 The documentation, in particular for installation, use, operation or maintenance, shall be provided to the Client in German (for German-speaking locations) or English in printed or digital, printable form. The main obligation is provision of the documentation. The documentation must be adequate for the average user to be able to use the software without support from the Contractor. The operating manuals supplied must enable an IT specialist to install, operate and maintain the software.
- 9. STANDARD SOFTWARE LICENCE/USAGE RIGHTS**
- 9.1 The Contractor shall grant the Client non-exclusive, irrevocable rights of use to standard software, which are unlimited in terms of territory and content, transferable within the Porsche Holding GmbH Group and sub-licensable (including in several stages) for all known and unknown types of use. The contracting parties shall agree on appropriate remuneration in the event that the rights are exercised for unknown types of use. The use includes in particular the duplication of the standard software provided for its contractual use, the storage including the necessary installation on computer systems, the loading, execution and processing of databases. The right of use includes, but is not limited to, the right to process and develop programs that run together with the standard software by third parties for the Client; this also applies to establishing interoperability with neighbouring systems and programs. Unless a time-limited transfer of the standard software has been expressly agreed, the rights of use shall be granted for an unlimited period. Transfer of ownership is not associated with granting rights of use.
- 9.2 Content restrictions of the Client's rights of use to standard software, in particular with regard to the number of installations or the (named or simultaneously accessing) users, shall only apply to the direct use of the standard software, but not to the indirect use of the standard software by users who access other systems and/or programs used by the Client that interoperate with the standard software.
- 9.3 If the Contractor provides the Client with corrections, patches, updates, upgrades or new versions of the standard software or updated documentation as part of the rectification of defects, these shall also be subject to all provisions that the contracting parties have agreed for the most recently provided standard software, including the rights of use granted.
- 9.4 If special access tools, devices or special licences are required for the use of the standard software, the Contractor shall provide a sufficient quantity of these.
- 9.5 The Client is authorised to process the standard software, in particular to make changes, extensions or other modifications to the standard software, if the Client has allowed the Contractor two prior attempts to rectify the defect. The Client shall not be entitled to any rights of use or exploitation of its own to these adaptations beyond the scope of the contract. In addition, the Client is authorised to decompile the standard software within the limits of Section 40e of the Copyright Act, Federal Law Gazette (BGBl.) no. 111/1936, as amended. The Contractor shall provide the Client upon written request with all data and information required to establish interoperability with other hardware and software.
- 9.6 The Client may make and use copies of the standard software provided to the Client for backup and archiving purposes. If the Client has obtained the standard software by online download, the Client may copy it onto data carriers. The rights to the standard software are then exhausted in the same way as in the case of a purchase on a data carrier.
- 10. HARDWARE CONTRACT SERVICES**
- 10.1 Hardware must be CE-certified and delivered in accordance with OVE regulations in force.
- 10.2 The Contractor shall provide the Client with hardware with embedded software and/or operating software and the associated documentation. Insofar as the embedded software and/or operating software is standard software, Sections 8 and 9 shall apply accordingly; insofar as the embedded software and/or operating software is customised software, Sections 12 and 13 shall apply instead. These IT TCPs and Part A – General section of these TCPs shall apply exclusively to embedded software and operating software; if, by way of exception, the Client accepts the Contractor's licence/terms of use for the embedded software and operating software, Section 2.1 shall apply accordingly.

**11. CLOUD SERVICES CONTRACT SERVICES**

- 11.1 As part of the provision of cloud services, the Contractor undertakes to indemnify the Client in full against all third-party claims and associated costs that may arise due to legal or licence-related misconduct on the Contractor's part.
- 11.2 Unless otherwise contractually agreed, availability of the cloud services shall be 99.98% in relation to the calendar month.
- 11.3 The cloud service must correspond to the current technological state of the art.
- 11.4 Unless otherwise agreed, the Contractor must carry out daily data backups or enable the Client to do so. The data backups must fulfil the conditions in section 6. Unless expressly agreed otherwise, data backups must be deleted after six months.
- 11.5 Before the Contractor implements changes relevant to the Client (e.g. interfaces) to the Cloud Services, it shall provide the Client with the information required for the uninterrupted continuation of the contractual use of the Cloud Services in good time and in text form.
- 11.6 The Contractor shall only store and process data within the EU or in secure third countries and shall not change the place of storage and processing without the Client's written consent. This also applies to external backup servers and backup data centres that are used in the event of a failure of applications, software and/or infrastructure or in the event of a contractually described emergency.

**12. CUSTOMISED SOFTWARE CONTRACT SERVICES**

- 12.1 The Contractor shall provide the Client with customised software in object and source code with user documentation, programming documentation and the development tools required for processing the customised software.
- 12.2 The Contractor shall use code scanning tools to document the quality of the customised software and the current state of the art. The detailed code scanning documentation (scan result reports agreed with the Client) must be handed over with the respective contractual service.
- 12.3 The documentation shall be provided to the Client in German (for German-speaking locations) or English in printed or digital, printable form. The main obligation is delivery of documentation and development tools. The user documentation must be adequate to enable the average user to use the software without support from the Contractor. The operating manuals supplied must enable an IT specialist to install, operate and maintain the customised software.
- 12.4 The Contractor shall install, integrate and configure the customised software and hand it over and transfer it to the Client ready for operation.
- 12.5 All contractual services regulated in this Section 12 and the granting of the rights of use regulated in Section 13 are covered by the remuneration stated in the contract.
- 12.6 If the contractual service includes standard software that neither originates from the Contractor nor is provided by the Client, the Contractor shall procure the standard software and make it available to the Client, unless otherwise agreed.
- 12.7 If the Client incurs costs due to defective contractual services which can only be claimed if the Contractor is at fault, the Contractor shall be responsible for the fault of third parties to the same extent as for its own fault.
- 12.8 The Contractor shall regularly inform the Client about the progress of the service provision.
- 12.9 The Contractor and its deployed personnel are required to be particularly qualified for the contractual service and have sufficient experience with comparable services. The Client may demand proof of this and, in the absence thereof, demand a replacement of the project manager or deployed employees.

**13. INDIVIDUAL SOFTWARE OWNERSHIP, LICENCE AND USAGE RIGHTS**

- 13.1 Ownership of all results and interim results from the Contractor arising in the course of the development of customised software, including source code, test and development reports, suggestions, ideas, drafts, designs, proposals, samples, models, drawings, CAD data sets, service descriptions, documentation, programs, software including tools created for this purpose, customising services of existing standard software and other service results (hereinafter collectively referred to as "work results") shall pass to the Client at the time of creation and, insofar as embodied objects are concerned, upon handover of these objects.
- 13.2 In all other respects, the Client shall receive the exclusive, compensated, irrevocable, transferable and sub-licensable right of use to these work results upon their creation, and no later than upon their handover, which is unlimited in terms of time, place and subject matter, as already regulated in Section 5.1.
- 13.3 Any sub-licences or rights of use granted shall remain unaffected by a withdrawal from or termination of the contract.

**14. DEVELOPMENT SERVICES CONTRACT SERVICES**

- 14.1 The Contractor shall provide the development services properly and in accordance with the current technological state of the art, including current programming standards. In doing so, it shall comply with the Client's currently applicable (quality) standards and working methods, which have been brought to the Contractor's attention.
- 14.2 The Contractor shall carefully select the employees deployed to ensure that they have the personal aptitude and expertise for the activities assigned to them throughout the entire duration of the development, so as to provide the development services to the agreed quality.
- 14.3 The Contractor assumes the main obligation to document the development services provided in a comprehensible technical manner and to inform the Client regularly and on demand about the status of the development services. The Client

may at any time request the results to be submitted at a draft stage and as an interim status.

- 14.4 The Contractor and the Client shall appoint contact people for all information to be exchanged. Coordination meetings are held at regular intervals between the contracting parties' contact people to discuss the content and implementation of the development services and to exchange all information necessary for fulfilment of the contract. The contact person appointed by the Contractor shall be ultimately responsible for planning, coordinating and monitoring the provision of the development services.

**15. DEVELOPMENT SERVICES ACCEPTANCE**

- 15.1 The Contractor shall notify the Client in writing that the development services are ready for acceptance. The contractual partners shall then agree on the time and place of acceptance of the development services. An acceptance test shall be carried out for at least ten (10) consecutive working days under simulated and/or real operating conditions, unless the Client waives this requirement in writing in individual cases. The Client shall determine the exact parameters and, in particular, the period of this acceptance test in consultation with the Contractor. The Client may also carry out the acceptance test itself, but may also require the Contractor to carry out the acceptance test in the Client's presence. In this context, the Client is entitled to check the fulfilment of the requirements described in the contract using code scanning tools or to have them checked by the Contractor. Any defects occurring during the acceptance test shall be recorded by the Contractor and sent in writing to the Client, who must approve it.
- 15.2 If there are no defects or only insignificant defects, the Client shall declare acceptance in writing within ten (10) working days of receipt of the development services in the case of acceptance without an acceptance test, and within fifteen (15) working days of completion of the acceptance test in the case of acceptance with an acceptance test, unless a longer period is mutually agreed. The acceptance of partial services does not restrict the Client from asserting defects in partial services that have already been accepted during the overall acceptance, insofar as such defects only become apparent through the interaction of system parts.
- 15.3 The Contractor shall immediately remedy any defects that prevent acceptance and resubmit its development services for acceptance. The above provisions shall apply accordingly to a renewed acceptance.
- 15.4 Payments by the Client are not to be construed as meaning that the contractual services have been accepted or that acceptance has been waived.

**16. DEVELOPMENT SERVICES OWNERSHIP, LICENCE AND USAGE RIGHTS**

- 16.1 The Contractor shall grant the Client all proprietary rights to development services or, if this is not possible under applicable law, exclusive, transferable, irrevocable, sub-licensable rights to use them without restriction in terms of time, place and content with regard to any type of use, including the right to edit, translate, decompile, otherwise modify, reproduce, distribute, publicly communicate and make them available to the public.

**17. DEVELOPMENT SERVICES CANCELLATION, TERMINATION**

- 17.1 Rights of use granted and the transfer and/or surrender of all work results created to date shall remain unaffected by cancellation or termination. In the event of cancellation or termination, the Contractor shall be entitled to compensation for necessary expenditure already incurred, unless the Contractor is responsible for the cancellation or termination.

**18. AGILE DEVELOPMENT SERVICES CONTRACT SERVICES**

- 18.1 The Contractor undertakes to document the agile development services provided in a traceable technical manner and to grant the Client access to the current documents describing the development progress at any time within the framework of the selected agile development method.

**19. AGILE DEVELOPMENT SERVICES ACCEPTANCE**

- 19.1 Agile development services are always subject to an overall acceptance after project completion (final acceptance), to which the provisions of Section 15 apply accordingly. However, parts of the service, concepts, developments, specifications or milestones are regularly confirmed as part of agile development to the extent that the relevant service sections are tested and defects are logged after completion as part of the selected agile development method. This confirmation shall be deemed neither as acceptance nor as partial acceptance, but merely contains a release of the relevant service section, following which the Contractor shall continue to provide the service to the agreed extent and the remuneration for the service section shall be released.
- 19.2 The Contractor must prove as part of the respective confirmations for individual service sections and the final acceptance test that the individual service sections and the overall service fulfil all requirements and acceptance criteria defined in advance for the service section or the overall service under conditions similar to those in productive operation. In particular, functions that can only be tested by integrating the respective service sections into the current development status or the overall integration of the contractual services, as well as the performance of the individual service sections and the overall system, are tested. Acceptance tests do not constitute productive use of the contractual services.
- 19.3 In all other respects, the provisions of Sections 14 to 16 shall apply accordingly to Agile Development Services, unless otherwise stipulated in this section.

**20. MAINTENANCE AND SUPPORT SERVICES CONTRACTUAL SERVICES**

- 20.1 The Contractor shall rectify errors and faults within the scope of support services within the agreed times, but in any case within a reasonable period of time with regard to the risks and effects of the errors and faults.
- 20.2 If maintenance services have been agreed, the Contractor shall continuously develop the delivery item and provide the Client with patches, updates, upgrades and new program versions.
- 20.3 Sections 8 and 9 shall apply accordingly insofar as all patches, updates, upgrades or new program versions of standard software are concerned; Sections 12 and 13 shall apply instead insofar as individual software is concerned.

**21. TC SERVICES CONTRACT SERVICES**

- 21.1 The Contractor shall comply with the relevant telecommunications regulations when providing telecommunications services and, in particular, observe telecommunications secrecy. The Contractor shall obligate its employees and vicarious agents who are involved in the provision of telecommunications services to comply with telecommunications secrecy.
- 21.2 Insofar as the Client is to be regarded as a telecommunications service provider from a telecommunications law perspective or as a responsible party in other respects, the Contractor shall provide its telecommunications services in such a way that the Client can fully fulfil its obligations under telecommunications law. In particular, the Contractor shall take into account any reporting and emergency call and customer and data protection obligations of the Client under telecommunications law.

**22. AI SYSTEMS CONTRACT SERVICES**

- 22.1 Where the subject matter of the Contractor's Contractual Services involves the use, development, or operation of AI systems, the Contractor must ensure that its personnel and any other persons engaged by the Contractor in the operation, development, or use of AI systems acquire an adequate level of AI competence within the meaning of Art. 4 of the AI Act. This obligation includes, in particular, the provision of technical, legal, and ethical knowledge, as well as risk awareness and practical proficiency in the use of AI systems.
- 22.2 The Contractor shall, upon request by the Client and within five (5) calendar days thereof, provide evidence of the training of its personnel in accordance with Art. 4 of the AI Act (including, without limitation, information concerning the nature and content of such training, as well as its timing and frequency). The Contractor shall indemnify and hold the Client harmless from and against any and all third-party claims arising out of or in connection with insufficient training of the Contractor's personnel.

**23. STANDARDISED NON-HIGH-RISK AI SYSTEMS CONTRACT SERVICES**

- 23.1 Where the Deliverables or any online services, that are necessary for the Deliverables to perform any of their functions, contain AI systems within the meaning of Art. 3 (1) of the AI Act that have not been specifically developed for the Client, the Contractor shall ensure that such systems do not qualify as high-risk AI systems within the meaning of the AI Act. Any changes that may affect the risk profile of the system shall be notified to the Client without undue delay.
- 23.2 The Contractor shall ensure compliance with all obligations imposed on providers pursuant to Art. 50 AI Act. Furthermore, the Contractor shall ensure that, through the implementation of reasonable technical measures in the AI system or the Deliverables, the fulfilment of the obligations imposed on operators pursuant to Art. 50 AI Act is facilitated.
- 23.3 To the extent that the Client is subject to obligations as an operator pursuant to Art. 50 AI Act, the Contractor shall specifically draw the Client's attention thereto and shall support the Client in fulfilling such obligations through appropriate technical and documentary measures.
- 23.4 Upon request, the Contractor shall provide the Client with all information necessary for the legal assessment, compliant use, and proper documentation of the AI system and the related processing of personal data. In particular, the Contractor shall provide all information required for the performance of a data protection impact assessment in relation to the AI system.
- 23.5 The Contractor shall provide the Client with an operating manual for the AI system, which shall in particular document the intended purpose of the AI system within the meaning of Art. 3 (12) AI Act, the functionalities of the AI system, its limitations, known risks, and its proper use.

**24. DEVELOPMENT SERVICES FOR NON-HIGH-RISK AI SYSTEMS CONTRACT SERVICES**

- 24.1 Where the Contractor is engaged by the Client to develop an AI system within the meaning of Art. 3 (1) AI Act that is not to be classified as a high-risk AI system within the meaning of Art. 6 AI Act, the Contractor shall take appropriate measures to ensure that the developed system does not, and cannot, fall within the scope of high-risk AI systems after completion of its development.
- 24.2 The Contractor shall document the risk assessment of the developed AI system and provide the Client with such documentation together with a description of the training, validation and test data used, the models, the evaluation methods, and any limitations.
- 24.3 The Contractor shall notify the Client without undue delay if, during the course of development or thereafter, indications arise that the system may be classified as a high-risk AI system within the meaning of Art. 6 AI Act.
- 24.4 The Contractor must ensure that the developed AI system is designed in such a way as to enable the Client to comply with its operator obligations pursuant to

Art. 50 AI Act and shall, upon request, provide the Client with all necessary information and assistance, without charging any additional remuneration, to enable the Client to fulfil its obligations under the AI Act.

- 24.5 The Contractor shall provide the Client with an operating manual complying with the requirements of Art. 13 AI Act, which shall in particular document the intended purpose, functionalities, limitations, known risks, and the proper use of the AI system.

**25. CUSTOMISED SOFTWARE FOR NON-HIGH-RISK AI SYSTEMS CONTRACT SERVICES**

- 25.1 Where the Contractor is engaged by the Client to develop an AI system within the meaning of Art. 3 (1) AI Act that is not to be classified as a high-risk AI system within the meaning of Art. 6 AI Act, the Contractor shall take appropriate measures to ensure that the developed system does not, and cannot, fall within the scope of high-risk AI systems after completion of its development.
- 25.2 The Contractor shall document the risk assessment of the developed AI system and provide the Client with such documentation together with a description of the training, validation, and test data used, the models, the evaluation methods, and any limitations.
- 25.3 The Contractor shall notify the Client without undue delay if, during the course of development or thereafter, indications arise that the system may be classified as a high-risk AI system within the meaning of Art. 6 AI Act.
- 25.4 The Contractor must ensure that the developed AI system is designed in such a way as to enable the Client to comply with its operator obligations pursuant to Art. 50 AI Act and shall, upon request, provide the Client with all necessary information and assistance, without charging any additional remuneration, to enable the Client to fulfil its obligations under the AI Act.
- 25.5 The Contractor shall provide the Client with an operating manual complying with the requirements of Art. 13 AI Act, which shall in particular document the intended purpose, functionalities, limitations, known risks, and the proper use of the AI system.

**26. STANDARD SOFTWARE FOR NON-HIGH-RISK AI SYSTEMS CONTRACT SERVICES**

- 26.1 Where the Contractor delivers a pre-developed high-risk AI system within the meaning of Art. 6 AI Act, the Contractor guarantees compliance with its obligations under the AI Act.
- 26.2 The Contractor shall provide the Client with all information and documentation necessary for the Client to fulfil its obligations as an operator pursuant to Art. 29 et seq. and Art. 50 AI Act.
- 26.3 The Contractor undertakes to assist the Client in carrying out a data protection impact assessment pursuant to Art. 35 GDPR, where the AI system processes personal data.
- 26.4 Any changes to the delivered high-risk AI system that may affect its risk profile or conformity shall be notified to the Client without undue delay. The Contractor shall ensure that, even after such changes, the requirements of Art. 16 et seq. AI Act continue to be met.